



# Arrangements for Caterpillars & Butterflies



## Q & A

### HOW DO I DROP OFF OR COLLECT MY CHILD?



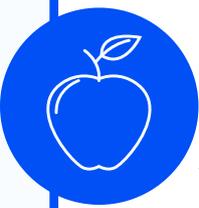
Each room will have a drop off and collection time to avoid bubbles (children and staff) mixing and we ask that families social distance whilst waiting to enter the gate. Information regarding which entrance and time to drop off and collect will be sent to you. It is very important to drop off and collect during your allocated slot. The staff member on the gate will need to wear a clear visor and mask for this potential close contact with families. If you want to talk with a member of staff please call after 9:15 or message us via email.

### WHAT HAPPENS IF MY CHILD IS UPSET?



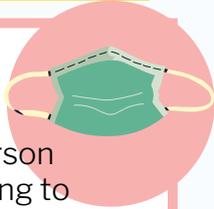
It is vital that all our children feel safe and secure whilst at Happy Days. They will continue to be comforted as they would have been previously. During sessions staff will not wear any PPE and will comfort your child as they did before. Please feel free to call or email to check how your child is doing if they were upset at drop off. We are here to support you as well as your child!

### WILL THE WAY MY CHILD IS FED BY ANY DIFFERENT?



Children will eat in their rooms to ensure bubbles are separate at all times. Our food will be served at a time during the morning session that suits each age group. We ask that each child brings an empty water bottle which we will fill for them to drink from during the day and will be left at nursery.

### WILL NAPPY CHANGING BE ANY DIFFERENT?



Nappy changing is a time where a key person will spend time with your child, enjoy talking to them and smiling at them to make them feel calm and safe. For wet and lightly soiled nappies staff will not wear PPE to ensure your child can see their faces at all times. However due to the risk of transmission of the virus staff may wear a mask if it is a heavily soiled nappy. This will be done in the most sensitive way possible.

### WILL THERE BE ANY CHANGES TO SLEEP ARRANGEMENTS?

All our children already have their own sleep bag with bedding and we ensure this is never shared during session. Your child can be given a dummy or comforter at sleep time to help them sleep if necessary. These will be ideally kept in sealed pots or in their sleep bags until then to reduce the risk of others touching or sharing these.

### WHERE DOES MY CHILD HAVE BREAKFAST AND AFTERNOON TEA?



For Breakfast and Tea sessions children will be in their own room. This is to minimise mixing of children and staff and to ensure consistency within their day. Drop off for these sessions will be at the main gate. Please do not press the buzzer as we are cleaning it regularly but it is a high touch point. If a member of staff does not come to the gate please feel free to phone the nursery to alert them to your arrival.

### WHAT IF MY CHILD IS UNWELL?

If a child or one of their family members has symptoms of COVID-19 it is imperative that they do not attend nursery. If your child has a temperature (even if you feel it is not coronavirus) they must not attend nursery and will need to be tested or isolate in line with current government guidance. If your child has needed Calpol or Ibuprofen then they will not be able to attend nursery as these may mask symptoms of COVID-19. If your child is unwell please speak to the nursery before sending them in.

