

Arrangements for the Ladybird Room



Q & A

HOW DO I DROP OFF OR COLLECT MY CHILD?



Each room bubble will have a drop off and collection time and we ask that families social distance whilst waiting to enter the gate. You will use a different entrance to our other families. You will enter through the back door of the Ladybird Room by the gym. There is a video doorbell to press to let staff know you have arrived. You will pass your child and their belongings to a member of staff and the staff member will need to wear a clear visor for this close contact. They will be able to have a short conversation, but if you would like to talk for longer please call after 9:15 or message us via Family or email.

WHAT HAPPENS IF MY CHILD IS UPSET?



It is vital that all our children feel safe and secure whilst at Happy Days. They will continue to be comforted and cuddled as they would have been previously. Staff will not wear any PPE whilst comforting your child. Your child will also be allowed to use dummies and comforters if they need these. Staff will carefully monitor these to prevent others from sharing them.

WILL THE WAY MY CHILD IS FED BY ANY DIFFERENT?



Our bottle fed babies will still be held whilst feeding to ensure they feel well cared for and safe. Our younger babies who are spoon fed will also be fed as they were previously. Our staff will not wear PPE during these times.

WILL NAPPY CHANGING BE ANY DIFFERENT?

Nappy changing is a time where the key person will spend time with your child, enjoy talking to them and smiling at them to make them feel calm and safe. For wet and lightly soiled nappies staff will not wear PPE to ensure your child can see their faces at all times. However due to the risk of transmission of the virus staff may wear a mask if it is a heavily soiled nappy. This will be done in the most sensitive way possible.

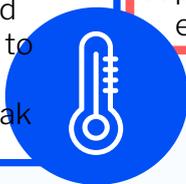
WILL THERE BE ANY CHANGES TO SLEEP ARRANGEMENTS?

All our children already have their own sleep bag with bedding and we ensure this is never shared during sessions. Your child can be given a dummy or comforter at sleep time to help them sleep if necessary. These will be ideally kept in sealed pots or in their sleep bags until then to reduce the risk of others touching or sharing these.



WHAT IF MY CHILD IS UNWELL?

If a child or one of their family members has symptoms of COVID-19 it is imperative that they do not attend nursery. If your child has a temperature (even if you feel it is not coronavirus) they must not attend nursery and will need to be tested or isolate in line with current government guidance. If your child has needed Calpol or Ibuprofen then they will not be able to attend nursery as these may mask symptoms of COVID-19. If your child is unwell please speak to the nursery before attending.



HOW WILL YOU BE KEEPING THE ROOM AND TOYS CLEAN?

We have a room cleaning schedule in place for touch points and surfaces which are cleaned regularly throughout the day. All toys and resources that children use have been risk assessed and are deemed easy to clean. These will be cleaned regularly to ensure the highest levels of hygiene and safety. All activities are also risk assessed to ensure risks are minimised. All bottles, cups, cutlery, crockery, bedding etc will be cleaned in line with cleaning guidance set out by Public Health England. Hand washing will also be increased and supported by practitioners throughout each session.

